



SUPPORTED HOLIDAYS VICTORIA



HOLIDAY CALENDAR **2018**

Great Holidays

FOR PEOPLE WHO REQUIRE SUPPORT

TESTIMONIALS

“The door to door pickups make everything **so easy for my family.**”

“The photos were **excellent.**”

“It’s so convenient to deal with **local people who we know and trust.**”

“**We look forward** to receiving next year’s holiday list.”

“**We love booking holidays with you** as the clients come home so relaxed and happy!”

“**Thank you** for organising my brother’s holiday at short notice.”

“**Thank you so much** for all you do!”

“**Thanks** for having me stay the night before the holiday started.”

“**The cost is affordable,** I had a great time!”

“At last a holiday provider for my client where **I get to talk to the organisers.**”

TERMS & CONDITIONS

An application form and terms and conditions form need to be completed, signed and returned to Supported Holidays Victoria. These forms can be found on our web site, or if requested we can post copies. Completion of these forms is necessary to allow us to be aware of guests' support needs and to assist guests to choose a holiday which is enjoyable and appropriate to their level of mobility and independence.

Please use the application form to tell us about your needs. Our holidays are based on guests with mild to moderate support needs and a staff guest ratio of 1 to 4. If you have higher support needs please discuss this with us at the time of booking. We may be able to provide a higher level of support if required, however this will be at an additional cost. Medium support needs will require a guest ratio of 1 to 3 and high support needs would be 1 to 1.

PAYMENT

Full payment is required 2 months prior to departure for Victorian based holidays. For Australian holidays which involve airfares payment is required 3 months prior to the holiday. Payments can be made by cheque or direct deposit into the SHV bank account. Upon full payment, SHV will send you a letter with final arrangements listed.

ALL CRUISE PAYMENTS

All cruise applications need to be received well in advance of the sailing date to enable SHV to reserve cabins on the ship. For all cruises at least five months notice is required and payment of 50% of the cruise cost at the time of booking. Payment of the balance in full is required 3 months prior to the cruise departure date.

WHAT IS INCLUDED

The holiday price includes staff support, airfares, transport as per the itinerary, accommodation, meals and entry fees to attractions that are listed in the itinerary and GST.

WHAT IS NOT INCLUDED

The holiday price does not include travel insurance, personal spending money for drinks, toiletries, first aid or medical needs and other items of a personal nature, souvenirs and transfers to and from Ballarat.

We recommend that guests take out their own travel insurance to cover for cancellations, medical expenses, personal accidents, personal baggage and public liability. SHV is not liable for the replacement of a guest's belongings if they are lost or damaged.

CANCELLATIONS

Refunds for cancellation of booked holidays are dependent on how much notice has been given and each request is assessed on an individual basis.

As a general guideline the following applies;

Up to one month prior to departure - full refund.

Up to three weeks prior to departure - 75% refund.

If cancellation is less than three weeks prior to departure - no refund.

CRUISE CANCELLATIONS

Cruise lines have very strict cancellation policies and as a result the amount due, if a refund were required from SHV, would be adjusted accordingly.

Holidays can be cancelled at SHV discretion (such as when a minimum number of places for a holiday have not been booked). In this situation guests can choose between a full refund or a credit towards another holiday of their choice.

An additional cost of up to \$500.00 could be incurred in the event of an emergency or other situation where a guest has to be escorted home separately due to illness or other emergencies outside SHV control.

OTHER CONDITIONS

All applications are subject to acceptance by SHV. All application forms must be signed by the guest or their Guardian or Carer. SHV may modify a holiday itinerary at its discretion as required and the guest will not be entitled to a refund. Prices quoted are subject to change without notice.

SHV reserves the right to publish any photos or DVDs made during the holiday unless requested otherwise by the guest.

SUPPORTED HOLIDAYS VICTORIA

Providing supported holidays for people with an intellectual disability or an ABI.

Overnight accommodation in Ballarat before and/or after the holiday can be arranged.

GST, staffing costs, travel, airfares, accommodation, meals and sightseeing as described, are included in the price.

The SHV Terms and Conditions and an Application Form can be downloaded from our website.

All prices quoted are based on a staff to guest ratio of 1 to 4. If you have a higher support need this will be an additional cost.

PO Box 108R, Redan 3350

Phone 5332 0696

Mobile 0412 784 874

Email joan@supportedholidaysvictoria.com.au

supportedholidaysvictoria.com.au



Joan and Peter Bowler

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Supported Holidays Victoria is a privately run business that provides holidays for adults with an intellectual disability or an acquired brain injury, or for people who simply require support for a variety of reasons. We receive no government funding to provide these services.

Our holiday calendar has been planned so that we are offering an interesting and exciting range of options. Over the past few years through discussions with our guests, their families and carers we have gained valuable feedback, that has ensured that what we have to offer is what people really want and expect in a holiday.

We are not content to offer a service that is not exciting and value for money. We carefully plan and organise our holidays with the perception that, on each holiday, our guests desire to visit a new and stimulating holiday destination throughout Australia and overseas.

The wonderful people pictured in our photos on the following pages are testament to the variety of places visited in 2016 - 2017. It has been our privilege to support them to participate in the 2017 holidays and to travel all over Australia. The pleasure when visiting warm interstate destinations, when Ballarat is in the middle of winter, is welcomed by our guests and they love the warmer weather for a few days.

We do offer a respite / holiday service in Ballarat for those people who do not want to venture afar.

We are excited about our 2018 holiday calendar as we have included a number of new holiday options along with our regular holidays that have continued to be very popular with our guests. We can also design holidays for people with specific needs.

We are enthusiastically looking forward to providing our guests with fun filled and rewarding holiday experiences in 2018.

Joan and Peter Bowler



Get packing for a great holiday!





SUPPORTED HOLIDAYS VICTORIA *Photos*



CANBERRA - \$2200

TUESDAY 6TH - FRIDAY 9TH

Canberra is one of the world's few completely pre-planned cities. The landscaped gardens along with Lake Burley Griffin, famous monuments and museums, make it a city to visit again and again. Canberra is the home of the Australian story with many buildings to visit, where we will learn about our history, culture and lifestyle.

We will visit

- Parliament House Capital Hill
- Museum of Australian Democracy at Old Parliament House
- The National Gallery of Australia
- The National Museum of Australia
- National Botanic Gardens
- War Memorial
- Royal Australian Mint



ADELAIDE - \$2200

TUESDAY 20TH - FRIDAY 23RD

We will visit

- Botanic Gardens
- Glenelg Shopping Centre, including a visit to the Australian National Maritime Museum
- Hahndorf
- Adelaide Central Market
- China Town



HOBART - \$2200

FRIDAY 2ND - MONDAY 5TH

We will

- Take in the sights of Hobart City
- Visit the Historic Port Arthur Site
- Stroll around the Salamanca Markets



HORSHAM COUNTRY MUSIC FESTIVAL - \$1600

THURSDAY 22ND - SUNDAY 25TH

Music lovers will be spoilt for choice with venues that include Robert's Place, Horsham Plaza and the Horsham Soundshell all a buzz with music and song.



PAMPERING WEEKEND - \$1800

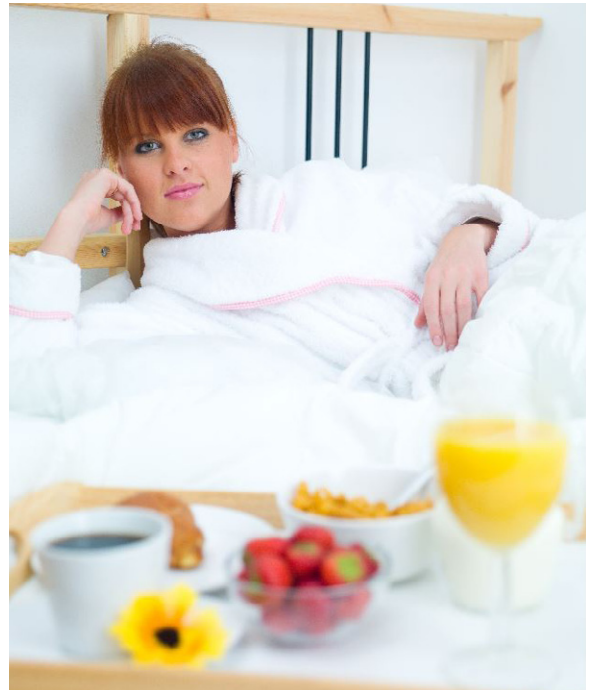
WEDNESDAY 4TH - SUNDAY 8TH

Calling all the women who love to be spoilt and pampered.

For this holiday we will head to the Halls Gap and soak up the fresh mountain air while being pampered.

You can do as little or as much as you like.

- Sleep in
- Browse the local craft shop
- Enjoy a cappuccino and freshly baked muffin
- Participate in a beauty session
- Wake to kangaroos and emus outside the front door
- Enjoy the peace and tranquillity of the mountains
- Watch the sun rise over the mountains



IRISH MUSIC FESTIVAL - \$1600 KOROIT & THE SHIPWRECK COAST

THURSDAY 26TH - SUNDAY 29TH

Come with us to visit Koroit and enjoy a slice of Ireland at the foot of the dormant Tower Hill volcano.

Attractions to get involved in include:

- Commercial Road Koroit, in the heart of the town.
- The Village Green and the Koroit Theatre the main music venues.
- See the singers vie for the Danny Boy Championship
- Spud picking and peeling competitions
- Street Procession Market Stalls
- Food Court
- Street entertainment

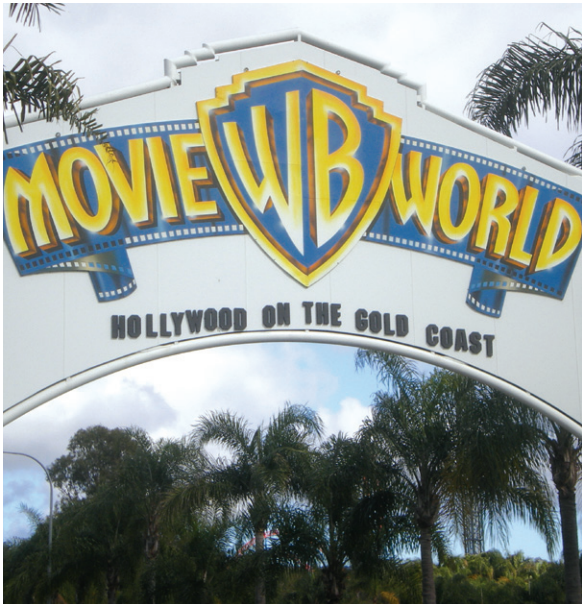


GOLD COAST GETAWAY - \$3200

THURSDAY 3RD - TUESDAY 8TH

We will visit

- Movie World
- Sea World
- Pacific Fair Shopping
- R M Williams Australian The High Country Spectacular
- River Cruise



MEN'S GETAWAY - \$1500
WARRNAMBOOL

FRIDAY 25TH - MONDAY 28TH

This holiday will focus on activities that everyone can enjoy.

- A sightseeing trip along the Great Ocean road
- Relaxing on the expansive deck at the house and watching the boats sail past
- Experiencing the sunrise through the mist over the Hopkins River
- Strolling around the quaint shops at Port Fairy
- Having a fun day out watching the emus and lighting the BBQ at Tower Hill



PERTH EXPERIENCE - \$3100

THURSDAY 7TH - TUESDAY 12TH

Experience Perth for a great holiday as the area has bustling markets, inner city parks, outdoor dining and amazing marine experiences.

Perth is situated beside the widest stretch of the meandering Swan River and the locals enjoy 3000 hours of sunshine a year as it is Australia's sunniest capital city. While in Perth we will explore Kings Park, take a Swan River Scenic Cruise, and visit Fremantle and the historic buildings in the port.

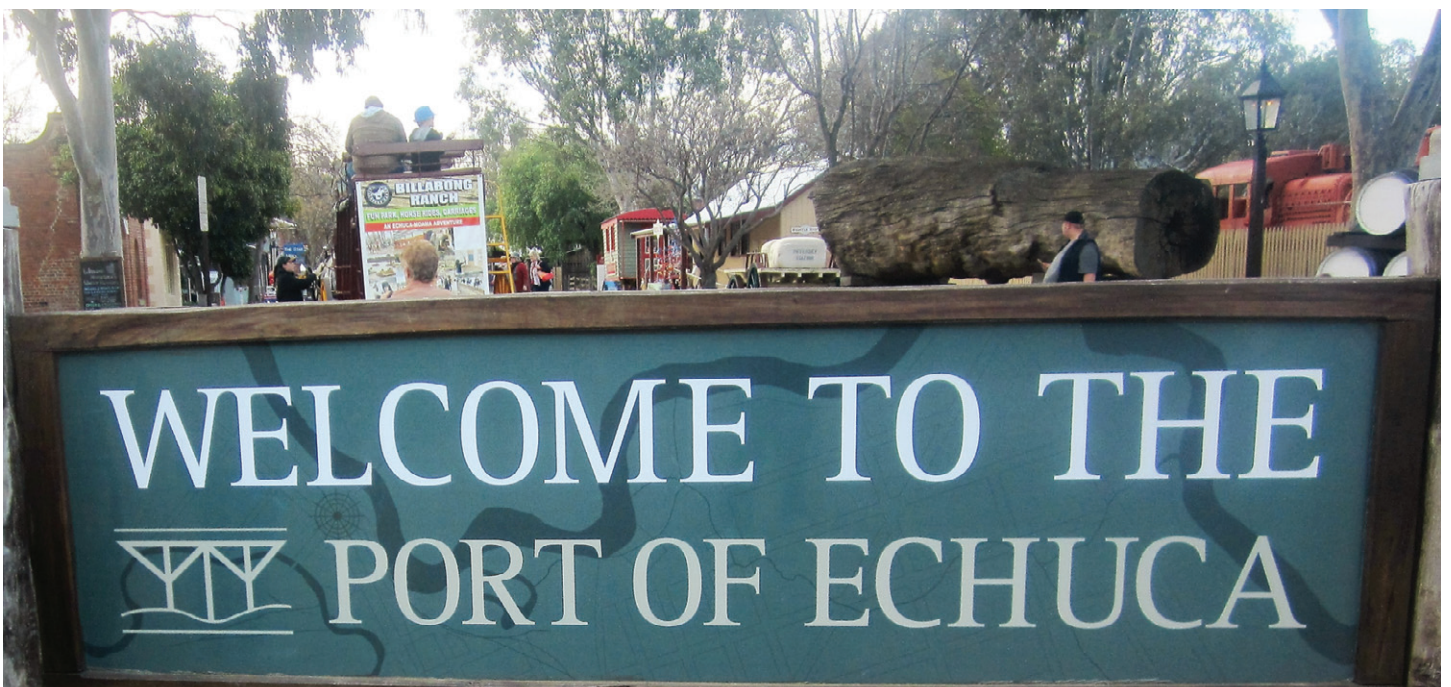


ECHUCA - \$1500

FRIDAY 22ND - MONDAY 25TH

Echuca is a fascinating place to visit and is steeped in the history of the great Murray River. The town has shops that have kept the historical look and feel and as you stroll down the main street, you can feel yourself transported back in time.

The Port of Echuca is an authentic working steam port and is home to Australia's largest fleet of steam driven paddle steamers. We will enjoy a peaceful river cruise and a leisurely walk along the historic wharf.



CAIRNS - \$3100

DATE TO BE ADVISED

We will

- Visit the Cairns Tropical Zoo
- Shop at the Kuranda Markets
- Enjoy a picnic at the Esplanade Beach foreshore
- Experience Aboriginal culture at the Tjapukai Cultural Park
- Have a glass bottom boat ride to Green Island



Swimming Lagoon on the Esplanade

MELBOURNE - \$1600

DATE TO BE ADVISED

We will

- Hop on and off the shuttle bus or City Circle tram
- Visit Queen Victoria Market
- Stroll around the Southbank complex
- Visit Melbourne Museum
- Enjoy a Yarra River cruise
- Visit the Melbourne Zoo
- Visit the Old Melbourne Gaol



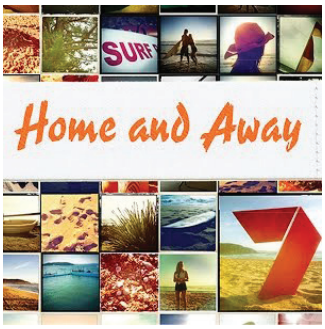
Flinders Street Station

SYDNEY - \$2400

DATE TO BE ADVISED

We will fly to Sydney and stay in a luxury apartment in the heart of the CBD.

From here we will be within walking distance to the famous attractions that Sydney is renowned for. Our time will be spent sightseeing, catching the ferry to Manly, exploring the Opera House and wandering through the parks and gardens in the city area. We will also take a day tour to Summer Bay and visit the Home and Away sites.



MILDURA COUNTRY MUSIC FESTIVAL - \$2000

THURSDAY 27TH SEPTEMBER - TUESDAY 2ND OCTOBER

We love the freedom of Mildura and the value for money that we can offer our guests. The majority of the shows are multi-artist concerts and the musical entertainment is amazing, with everything from talent quests like the Top of the State, to crowd winners like the Girl's Night Out or the Rockabilly Show. The venues, 20 in all, provide all-day entertainment.

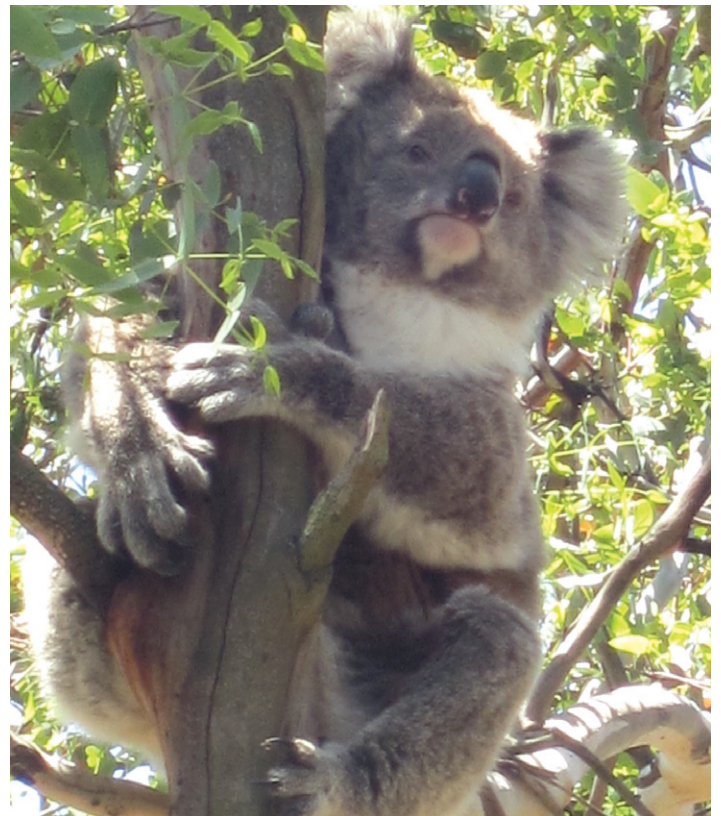


PHILLIP ISLAND - \$1650

DATE TO BE ADVISED

During our Phillip Island holiday we will visit the Koala Conservation Centre for an up close and personal experience with the koalas in their natural habitat and enjoy the spectacular scenery of the area.

The main highlight of the holiday will be a visit to the one of Australia's most popular tourist attractions, the Phillip Island Nature Park. Here we will be able to enjoy the wonder of the evening penguin parade, as the penguins emerge from the ocean to find their way to their burrows. We will also visit the Koala Conservation Centre, Churchill Island Heritage Farm and the National Vietnam Veterans Museum.



WARRNAMBOOL - \$1650

DATE TO BE ADVISED

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GOLD COAST - \$3200

DATE TO BE ADVISED

We will visit

- Movie World
- Sea World
- Pacific Fair Shopping
- R M Williams Australian The High Country Spectacular
- River Cruise



CANBERRA - \$2200

DATES TO BE ADVISED

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- The National Gallery of Australia
- The National Museum of Australia
- National Botanic Gardens
- War Memorial
- Royal Australian Mint



Parliament House

TASMANIAN CRUISE - \$3500

This is just an example of the cruises that we have planned for the summer break. **Ask about our cruises on offer and book early as they fill up quickly.**

DATE TO BE ADVISED

Cruise to Tasmania. This is a perfect way to end the year.

Why not get a friend to come along with you and experience a wonderful relaxed holiday.

All meals on board are great, the entertainment is nonstop and the ports that the ship calls into are exciting and interesting to explore.

PLEASE NOTE A passport is not required for this cruise.



TASMANIAN CRUISE, NEW ZEALAND CRUISE, OR AN ISLAND CRUISE

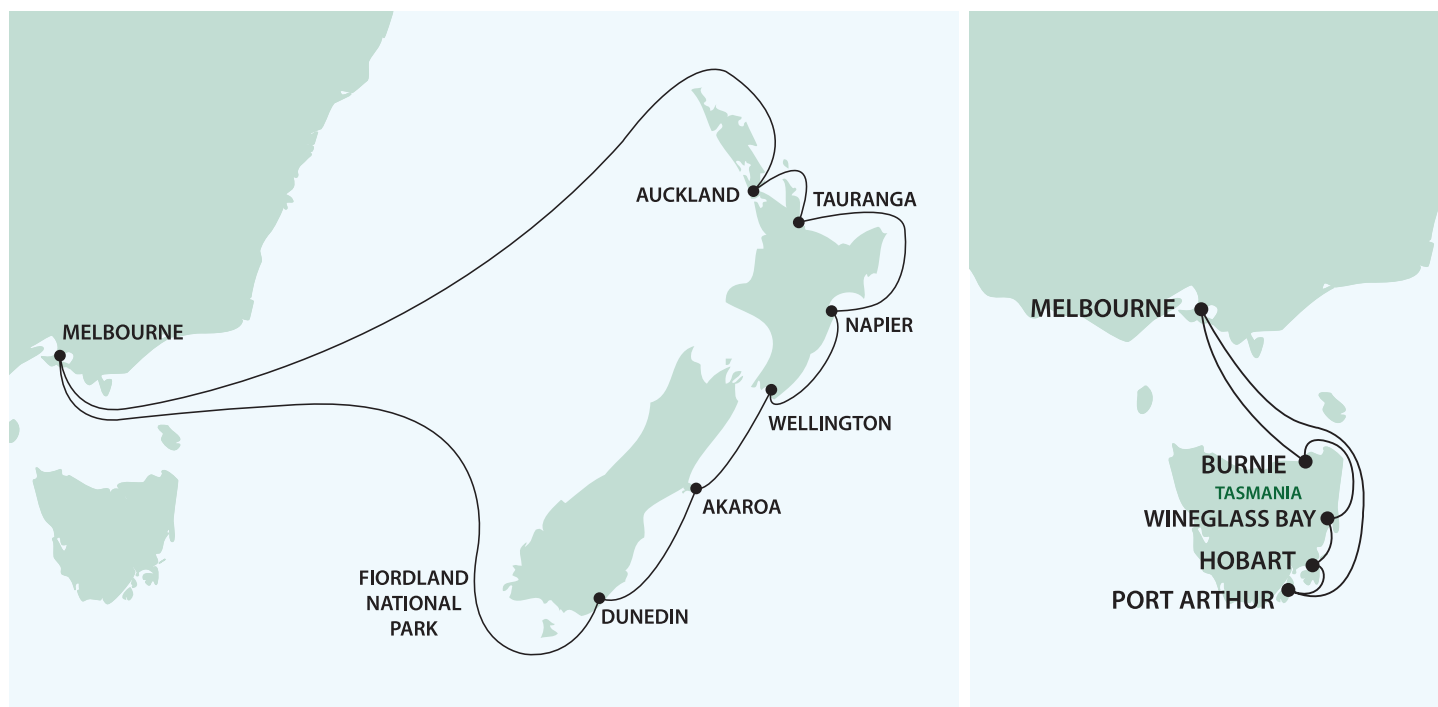
DATE TO BE ADVISED

We have found that our clients are more relaxed and refreshed when they have experienced the luxury of **CRUISING**.

The onboard entertainment is fantastic and the ports visited offer something for everyone.

As a pricing guide:

- Tasmania Cruises are around \$3200 to \$3500 depending on how many days
- Island Cruises around \$4000. Possibly 8 to 10 days
- New Zealand Cruise around \$5000. Usually 12 days



SUPPORTED HOLIDAYS VICTORIA *Photos*



**Remember
to book early** if you
wish to go on a cruise,
cabins fill up fast!



**5 people in
this photo**
have booked
on a cruise
for their 2018
holiday!



No better way to relax than on a cruise!



Great Holidays

FOR PEOPLE WHO
REQUIRE SUPPORT



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PO Box 108R, Redan 3350

Phone 5332 0696

Mobile 0412 784 874

Email joan@supportedholidaysvictoria.com.au

supportedholidaysvictoria.com.au